

HOW TO PAY FOR YOUR STAY?



BY CREDIT CARD

Make your secure payment by credit card directly on our booking platform accessible via our website www.campinglereve.com



BY BANK TRANSFER

Make your bank transfer by mentioning the number of your holiday voucher
NOM : CAMPING LE REVE / IBAN : FR76 1780 7008 0735 4219 5410 894 / BIC : CCBPFRPPTLS



BY BANK CHEQUE

Write your cheque to the order of CAMPING LE REVE, mention the number of your holiday voucher on the back of the check and send your mail to the address below



BY HOLIDAY CHEQUE ANCV / CASH

Mention your holiday voucher in your mail and send it to the following address with your payment: CAMPING LE REVE, Lieu-dit Revers, 46300 LE VIGAN

QUESTIONS?



Do not hesitate to call us at any time if you have any question that remains unanswered **(+33) 05.65.41.25.20**

TERMS AND CONDITIONS

Any stay will be recorded, to the extent of available places.

All rentals are nominative and can not, under any circumstances, be assigned or subleased. The person making the reservation must be at least 18 years old, legally able to contract in accordance with these rental conditions and able to guarantee the accuracy of the personal information. Reservation requests including minor children unaccompanied by a responsible adult will be refused. **The balance of the reservation must be paid no later than one month before the arrival date (rental) or on arrival at the campsite (pitches).** The age to be taken into account for the rate is at the first day of arrival on the campsite. If the anniversary takes place during the stay, we offer to maintain the rate of the previous range for the remainder of the stay. Example: child born on 01/07/2017, stay from 13 to 20/07, applicable rate = child <7 years, if birthday on 15/07, applicable rate = child <2 years

ARRIVAL AND DEPARTURE: arrivals and departures are daily, except for high season rentals (Saturday to Saturday only).

Pitches: the pitches are available from 14:00. They must be released before 12:00.

Rentals: rentals are available from 16:00. Departures must be done before 10:00

Please let us know if your arrival should be delayed. The reserved pitch or rental will be kept for 48 hours from the scheduled date of your arrival. After this time, without notice from you, we shall re-use the place. In case of late arrival or early departure from the dates mentioned on your reservation, no refund will be made.

INTERNAL RULES: the reservation of a stay implies the commitment to respect our internal rules (posted at the entrance of the campsite, copy given on request).

PITCHES & RENTALS: our pitches and rentals are designed to accommodate a maximum of 6 people (including babies) and one vehicle.

Pitches: the booking, for a maximum of 6 people, includes the location for the tent or caravan and a motorized vehicle.

Rentals: the rental includes the residence for the

number of persons indicated and a car. Bed sheets are not provided in the base price but available as option, blankets or duvets are available. A deposit of 100€ will be required upon arrival. This deposit will be refunded at the end of your stay, possibly after the cost of missing equipment, repair or damage. Final cleaning is the responsibility of the occupant unless you choose the "end-of-stay cleaning" (option at 50€). Remember to take the necessary to do the dishes (sponge, dishcloth). If the rental is not made clean and in perfect condition, the deposit of 50€ will be retained for cleaning fees. All rentals are non-smoking. The occupant must ensure the peacefulness of the accommodation and use it according to the destination of the place. Animals are allowed, leashed in the campsite, except 1st and 2nd categories (vaccination book requested on arrival). All the natural needs of your animals must be picked up and thrown in the bins at the entrance of the campsite. Pets are not allowed at the pool.

WITHDRAWAL PERIOD: in accordance with article L.12120-4 of the Consumer Code, all services and services offered are not subject to the right of withdrawal fixed in articles L.121-20 and following of the Code of Consumption. As a result, the services of accommodation and leisure services ordered are exclusively subject to the cancellation conditions below.

CANCELLATION:

Due to customer: any cancellation request must be made by mail. In case of cancellation of your reservation before the payment of the balance of the stay, the campsite Le Rêve applies the following conditions for the refund of the deposit and the booking fees:

- up to 30 days before the arrival date: 50% of the deposit refunded, booking fee of 20€ at the customer's expense
- less than 30 days before the date of arrival: deposit not refunded, booking fee of 20€ at the customer's expense

In case of cancellation after payment of the balance of the stay, the following terms and conditions apply:

- up to 15 days before arrival date: stay refunded at 25%

- less than 15 days before the arrival date: no refund will be made

Due to campsite: in the event of cancellation of a stay for our reasons, except for force majeure cases and closure necessary to preserve the security, the customer will get the refund of all the payments.

INSURANCE: during their stay, guests benefit from the operator's third-party liability insurance for any personal injury or property damage for which we would have been held responsible for them. On arrival at the campsite, it is the customer's responsibility to have a valid insurance for their equipment and a third-party liability insurance.

PERSONAL DATA: regarding the personal information that you would communicate to us, you have a right of access, modification, rectification and / or deletion in accordance with the law on the protection of individuals with regard to processing of personal data n° 2004-801 of 6 August 2004. To exercise this right please send a message to info@campinglereve.com. The information collected is reserved for the exclusive use of Camping Le Rêve and as such can not be transferred to a third party without your prior consent. This personal information shall be kept in a form allowing the identification of the persons concerned for a period not exceeding the duration necessary for the purposes for which they are collected and / or processed.